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# Information Retrieval Systems

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## Overview

- Information Retrieval
- Text Preprocessing
- Inverted Index
- Latent Semantic Indexing



## Overview

- Information Retrieval
- Text Preprocessing
- Inverted Index
- Latent Semantic Indexing



- Information Retrieval (IR) is the field that deals with retrieving relevant information from a large corpus of records given a user search query
- In traditional IR:
  - The records are documents:
  - The search query is a list of words (terms)
  - The output contains the relevant documents for the search query

#### Information Retrieval Architecture





- User Queries types:
  - Keywords queries (search terms most used): The user uses a list of terms (at list one) with the aim to retrieve documents that contain at least one or all of the search terms
    - Soft IR systems the documents returned contain at least one keyword (logical OR between the terms – added automatically)
    - Hard IR systems the documents returned contain all the keywords (logical AND between the terms – added automatically)
    - In some IR systems the order of the keywords is also important returns documents where the list of words appear together
  - Note:
    - Bag of Words (BOW) approach is used when the order is not important
    - N-gram approach is used when the order is important



- User Queries types:
  - Boolean queries (BOW approach): the user can use Boolean operators in their search queries (AND, OR, and NOT)
    - Example 1: 'data or web' or 'data and web' different results
    - Example 2: 'data or web and not datamining'



• User Queries types:

### – Phrase queries (n-gram approach):

- Such a query consists of a sequence of words that make up a phrase
- The documents returned must contain at least one instance of this phrase
- Proximity queries
  - Is a relaxed version of the phase query and can be a combination of terms and phrases
  - These queries seek the documents that contain the search term in close proximity of each other



- User Queries types:
  - Full document queries
    - Users search for documents that are similar to the query document
  - Natural language queries
    - This is the most complex case
    - The user asks a question and the IR system returns an answer to the that question
    - Used in question-answering systems



- Query operation module
  - Can range between very
    - Simple: just passes the query to the retrieval system
    - Complex: does preprocessing
- Indexer module
  - Used to index the original raw documents in some data structures
  - The data structures enables efficient retrieval
  - Most common is the inverted index



- Retrieval system module:
  - Computes a relevance score (for the user query) for each retrieved documents
  - According the relevance the documents are ranked and presented to the user
- Document collection module:
  - A File System (FS), e.g. OSFS, HDFS, etc.
  - A database (Relational or NoSQL).



- The way in which terms and documents are represented governs the IR model
- There are three main document representations:
  - Boolean model
  - Vector Space model
  - Statistical Language model



- A document is represented using the bag of words (terms) model:
- Given a set (collection) of n documents:  $D = \{d_1, d_2, \dots, d_n\}, n = |D|$
- All the distinct terms in the collection of documents can be modeled as a vocabulary:
  V = {t<sub>1</sub>, t<sub>2</sub>, ..., t<sub>m</sub>}, m = |V|



- The entire corpus of documents can be represented as a matrix (document-term matrix) where the lines represent the document in *D* and the columns represent the terms in *V*
- Each cell in the matrix is a weight  $(w_{ij})$  associated for the number of occurrences of a term in the document.
- A document  $d_i \in D$  is modeled as a vector  $d_i = \{w_{i1}, w_{i2}, \dots, w_{jm}\}$  where each  $w_{ij}$  is the weight associated to the term  $t_j \in V$



• The document-term matrix is:



- Boolean model
  - This is one of the simples models used to represent the weights in the document-term matrix
  - This model only considers if a term is present or not in a document,  $w_{ij} \in \{0, 1\}$ :

$$w_{ij} = \begin{cases} 1 & if \ t_j \ appears \ in \ d_i \\ 0 & otherwise \end{cases}$$



- Boolean model
  - This model is used for Boolean queries
  - For example, given 3 terms x, y and z:
    - (*x* AND *y*) AND (NOT *z*) says that a document must contain both *x* and *y* but not he term *z*
    - x OR z says that a document must contain at least one of the terms x or z



- Vector space model
  - One of the best known and widely used IR models
  - Each weight is computed as a variation of the number of occurrences of the term in the document or collection of documents
  - Most widely used representation are:
    - $f_{t,d}$  the frequency of the term t in the document d is computed by counting
    - TF(t, d) term frequency, the normalization of  $f_{t,d}$
    - TFIDF(t, d, D) term frequency inverted document frequency
    - Okapi BM25
      - Okapi is the name of the information system proposed by Robertson, Spärck Jones, et al.
      - BM Best match



- Weighting schemas
  - -TF(t,d) term frequency is a normalization of the  $f_{t,d}$
  - Logarithmic normalized TF(t, d):  $TF(t, d) = 1 + \log f_{t,d}$
  - This has a bias towards longer documents because in longer documents terms that are irrelevant can appear multiple times and thus these terms have a higher TF(t, d)



- Weighting schemas
  - To removes the bias towards longer documents, the augmented TF(t, d)

$$TF(t,d) = K + (1-K) \cdot \frac{f_{t,d}}{\max_{t' \in d} f_{t',d}}$$

- For K = 0.5 we obtained the double normalization form of the TF(t, d):

$$TF(t,d) = 0.5 + 0.5 \cdot \frac{f_{t,d}}{\max_{t' \in d} f_{t',d}}$$



- Weighting schemas
  - Another way to removes the bias towards longer documents is normalize the frequency of the term with the length of the document

$$TF(t,d) = \frac{f_{t,d}}{\sum_{t' \in d} f_{t',d}}$$



- Weighting schemas
  - The *IDF*(*t*, *D*) is a measure of how much information a term provides:
    - Weather a term is common or rare across all documents
    - *n* is the number of documents in *D*
    - $n_t$  is the number of documents where term t appears:

$$IDF = 1 + \log \frac{n}{n_t}$$

- TFIDF(t, d, D) is used to determine the importance of a term for a document in a corpus of documents:  $TFIDF(t, d, D) = TF(t, d) \cdot IDF(t, D)$ 



- Weighting Schemas
  - Okapi BM25 is another weighting schema used to compute the weights for the document-term matrix

$$DkapiBM25(t,d,D) = \frac{TFIDF(t,d,D) \cdot (k_1+1)}{TF(t,d) + k_1 \cdot \left(1 - b + b \cdot \frac{|d|}{avg_{d' \in D}(|d'|)}\right)}$$

- The free parameters values are:  $k_1 \in [1.2, 2.0]$  and b = 0.75
- |d| is the
- $avg_{d'\in D}(|d'|)$  is the average document length



Information Retrieval Ranking Functions

- Ranking functions
  - Given a search query  $Q = (q_1, q_2, ..., q_k)$  where  $q_i$  are the query terms ( $i = \overline{1, k}, k = |Q|$ ),
  - The objective is to retrieve the documents that contain the terms in the search query Q
  - We need to give a score that measures the importance of each document to the query
  - Then order the list of documents using this score and create a documents ranking



Information Retrieval Ranking Functions

- Ranking functions
  - The score for a document  $d \in D$  is the sums of the weights (*TFIDF*, *OkapiBM*25) computed for each search term in query Q

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$$S\_TFIDF(Q,d,D) = \sum_{\substack{i=1\\k}}^{n} TFIDF(q_i,d,D)$$
$$S\_OkapiBM25(Q,d,D) = \sum_{\substack{i=1\\i=1}}^{n} OkapiBM25(q_i,d,D)$$

 Using one of these scores, the documents' relevance to the query is determined



- Statistical Language Model
  - Are based on probability and have foundations in statistical theory
  - Given a set of n documents  $D = \{d_1, d_2, \dots, d_n\}$  and a query  $Q = (q_1, q_2, \dots, q_k)$
  - In the statistical language model, we consider a query Q as being "generated" by a probabilistic model based on a document  $d_i$
  - Using the Bayes rule, the rank of documents are estimated by the posterior probability  $p(d_i|q)$ :

$$p(d_i|Q) = \frac{p(Q|d_i) \cdot p(d_i)}{p(Q)}$$



- Statistical Language Model
  - For ranking, p(Q) is not needed, as is the same for all the documents
  - The model assumes that each term is independently generated, which is essentially a multinomial distribution over words, and so:

$$p(Q = (q_1, q_2, \dots, q_k) | d_i) = \prod_{j=1}^{k} p(q_j | d_i) = \prod_{j=1}^{m} p(t_i | d_j)^{f_{jq}}$$

- Where  $f_{jq}$  is the number of times the term  $t_j$  appears in Q
- So, the retrieve problem is reduced to estimating  $p(t_j|d_i)$ :  $p(t_j|d_i) = \frac{f_{ij}}{|d_i|}$

– Where 
$$f_{ij}$$
 is actually the frequency of word  $t_j$  in document  $d_i$ ,  $f_{t_i,d_i}$ 



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- Before the documents in a collection are used for retrieval some preprocessing steps are usually performed
- These steps may include:
  - Expanding contractions
  - Sentence tokenization
  - Extracting terms
  - Removing stop words and punctuation



- Expanding contractions, i.e., shortened versions of the written and spoken forms of a word, syllable, or word group, created by omission of internal letters and sounds
- Sentence tokenization is the process by which the text of a document is split in sentences.
  - This step can be skipped if the terms are not processed further



- Extracting terms is the process by which each term is determined
  - Sometimes it is useful to extract the stem or the lemma of a word (not useful for opinion mining and sentiment analysis)
  - To extract the lemma sentence tokenization is used and also a part of speech tagger



- Extracting term stemming
  - In many languages, a word has various forms depending on the context, e.g. verbs have the gerund form (-ing termination) or nouns can be singular or plural.
  - This variations cause low retrieval because a relevant document can contain variation of a word but not the exact word
  - By removing the suffixes and prefixes of a word we can obtain the stem of the word
  - Stemming is the process of extracting the stems
  - The stems sometimes are not accurate, e.g. the words "cops" and "cope" are both reduce to "cop"



- Extracting term lemmatization
  - A more accurate way of extracting the root word is by extracting the lemma, this process is called lemmatization
  - Lemmatization uses the part of speech of a word, the process that extracts the part of speech is called Part of Speech Tagging (PoS)
  - This is a very costly process but it increases the accuracy of the retrieval



- Removing stop words and punctuation
  - Stop words are frequently occurring and insignificant words in a language, e.g.: the, a, an, etc.
  - These can be removes together with punctuation as they add no significate information to the process of information retrieval
  - For some tasks are important, e.g. opinion mining and sentiment analysis.



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- The main purpose of IR is to retrieve documents given a search query
- One approach is to scan the collection of documents and to return the documents that match the query terms.
  - This method is actually impractical for a large collection of documents
- A second approach is to build a data structure (inverted index) that maps each word to the documents where it appears.



- How to construct an inverted index
  - 1. Given a collection of documents  $D = \{d_1, d_2, ..., d_n\}, n = |D|$
  - 2. Attach to each documents an unique identifier  $\{id_1, id_2, \dots, id_n\}$  where  $id_i$  is the unique identifier for document  $d_i$
  - 3. Construct the vocabulary
  - 4. Attach to each word in the vocabulary the list of documents that contain the word



 In practice, an inverted index is a dictionary with the key the word and the value a list of documents.

$$t_i = \left\{ id_j \mid t_i \in d_i \right\}$$



- Sometimes, additional information can be stored in the inverted index, e.g.:
  - The term frequency of the word in the document
  - A list with positions, etc.  $t_i = \left\{ < id_j, f_{ij}, \left[o_1, o_2, \dots, o_{|d_j|}\right] > |t_i \in d_i \right\}$
- Where:
  - $-f_{ij}$  is the frequency of term  $t_i$  in document  $d_i$
  - $-o_k, k = \overline{1, |d_i|}$  is the position of term  $t_i$  in document  $d_i$



#### Inverted Index

• E.g.

 $id_1$ : I am learning about inverted indexes.

 $id_2$ : Inverted indexes are used in information retrieval.

 $id_3$ : Applications that retrieve documents use inverted indexes.

- The vocabulary is: {learning, inverted, indexes, information, retrieval, applications, retrieve, documents}
- Notes:
  - the stop words were removed: I, am, about, are, used, in, that, use
  - Stemming or lemmatization can be applied, in this case it wasn't.



• Simple Inverted Index *learning*: [*id*<sub>1</sub>], inverted:  $[id_1, id_2, id_3]$ , indexes:  $[id_1, id_2, id_3]$ , *information*: [*id*<sub>1</sub>], *retrieval*: [*id*<sub>2</sub>], applications: [id<sub>3</sub>], retrieve:  $[id_3]$ , documents:  $[id_3]$ 



 Complex Inverted Index: *learning*:  $[ < id_1, 1, [3] > ]$ , *inverted*:  $[\langle id_1, 1, [5] \rangle, \langle id_2, 1, [1] \rangle, \langle id_3, 1, [6] \rangle],$ *indexes*:  $[ < id_1, 1, [5] >, < id_2, 1, [2] >, < id_3, 1, [6] > ]$ , information:  $[< id_2, 1, [5] >]$ , *retrieval*:  $[ < id_2, 1, [7] > ]$ , *applications*:  $[< id_3, 1, [1] >]$ , retrieve:  $[< id_3, 1, [3]]$ , *documents*:  $[< id_3, 1, [4] >]$ 



- Searching with inverted indexes:
  - Given a search terms query each term is searched in the index and a concatenated list of all the document unique identifiers without duplicates is returned
  - Example:
    - For the search query 'applications information documents' the following documents are going to be returned: {id<sub>3</sub>, id<sub>2</sub>}
    - If a ranking function is used then document  $d_3$  will have a bigger weight that document  $d_2$



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- The retrieval models used so far are based on keyword or term matching, i.e. terms in the search query are matched with terms in the documents
- However, many concepts or objects can be described in multiple ways (synonyms), e.g. image, picture, photo
- The retrieval process can have a low recall if the search query contains a synonym that is not frequent in the corpus of documents



- Latent Semantic Indexing (LSI also called Latent Semantic Analysis LSA) tries to solve the problem of synonyms by identifying terms that statistically appear together.
- It assumes that there are some underlying latent semantic structure in the data that is partially obscured by the randomness of word choice.
- It uses a statistical technique, called Singular Value Decomposition (SVD), to estimate this latent structure.
- It identifies syntactical different but semantically similar terms using a structure called hidden "concept" space



- Given the term-document matrix (A) with the size m × n (n is number of documents, m is the number of terms in the vocabulary)
- LSI uses SVD to factorize A into a product of three matrices:

 $A = U\Sigma V^T$ 



#### Latent Semantic Indexing

$$A = U\Sigma V^T$$

#### • Where

- U
  - Is a  $m \times r$  matrix and its columns, called left singular values, are eigenvectors associated with r non-zero eigenvalues of  $AA^{T}$ .
  - The columns of U are unit orthogonal vectors, i.e.  $U^T U = I$
- -V
  - Is an  $n \times r$  matrix and its columns, called right singular vectors, are eigenvectors associated with the r non-zero eigenvalues of  $A^T A$ .
  - The columns of V are also unit orthogonal vectors, i.e.,  $V^T V = I$ .
- $\Sigma$  is a  $r \times r$  diagonal matrix,  $\Sigma = diag(\sigma_1, \sigma_2, ..., \sigma_r), \sigma_i > 0$ . The diagonal values  $\sigma_i$ 
  - Are called singular values
  - Are non-negative square roots of r non-zero eigenvalues of  $AA^{T}$ .
  - They are arranged in decreasing order, i.e.  $\sigma_1 \ge \sigma_2 \ge ... \ge \sigma_r > 0$



#### Latent Semantic Indexing

- Notes:
- 1. The initial U is an  $m \times m$  matrix, V is an  $n \times n$  matrix and  $\Sigma$  is an  $m \times n$  matrix.
- 2.  $\Sigma$ 's diagonal consists of non-negative eigenvalues of  $AA^T$  or  $A^TA$ .
  - However, due to zero eigenvalues,  $\Sigma$  has zero-valued rows and columns.
  - Matrix multiplication tells us that those zero-valued rows and columns from  $\Sigma$  can be dropped.
  - Then, the last m r columns in U and the last n r columns in V can also be dropped.
- *3.* r is the rank of  $A, r \leq min(m, n)$



• An eigenvectors is a non-negative vector whose direction does not change when a linear transformation is applied to it:

$$T(v) = \lambda v$$

- Where
  - $T(\cdot)$  is a linear transformation
  - $-\lambda$  is the eigenvalue
- For a matrix *A*, the eigenvectors and eigenvalue gives us the following property:

$$Av = \lambda v \text{ or } (A - \lambda I)v = 0$$

• To compute the eigenvalues, we must solve the linear system  $det(A - \lambda I) = 0$ 



- Intuitive Idea of LSI:
  - The intuition of LSI is that SVD rotates the axes of n-dimensional space of A such that
    - The first axis runs along the largest variation (variance) of terms among the documents
    - The second axis runs along the second largest variation (variance) of term
    - And so on





#### Summary

- This course presented:
  - IR architecture
  - IR query types
  - Document representation
  - Weighting schemas
  - Text preprocessing
  - Inverted Indexes
  - LSI



• [Liu 2011] Bing Liu: Web Data Mining, Exploring Hyperlinks, Contents, and Usage Data, 2011